



SIGNATURE CONSULTING GROUP

CORE COMPETENCIES

SPECIALIZED CAPABILITIES



Project and Business Management



Social Media and Content Management



Issue and Help Support Services



Value Based Care



Health Information Technology and Interoperability



Domain Subject Matter Expertise



Education, Training, and Outreach

SCG VISION

Be the most sought after business management & healthcare IT consulting firm by exceeding the expectations of our clients and our employees.

SCG MISSION

Create loyal & enthusiastic clients by delivering superior value.

CONTACT US

7108 Ambassador Road
Suite 150
Windsor Mill, Maryland 21244
410.277.3440
Fax: 410.218.2118
info@sghealthit.com
www.sghealthit.com

Signature Consulting Group (SCG) is a woman-owned small business (WOSB), focused on Healthcare IT and business consulting. SCG's healthcare services drive innovative, flexible, and scalable health IT solutions and optimize health operations through leveraging technology, data, and quality management for Federal and commercial clients. Serving both the Federal and private sectors, our highly-qualified, technically-competent teams easily engage in proven methodologies to offer a wide-spectrum of business management and IT services and solutions.

Digital Services (DS) – Our DS cover operations, governance, delivery, and innovation of digital assets from a human-centered design perspective using Agile and DevOps methodologies while reducing consumer burden while ensuring privacy and security.

Quality Management (QM) – We provide the rigor and structure necessary to ensure our clients' products and services are consistent, resulting in higher efficiency, elimination of defects and waste, and adaptability to emerging market conditions and technologies.

Data Analytics (DA) – Our approach to DA enables our clients to make better-informed data driven business decisions based on actionable data analysis and sound conclusions. We provide data strategy, architecture, management and analytics in the development and operations of systems and program level data.



DIGITAL SERVICES

- Digital Strategy Roadmap
- Agile Practice Areas & Optimization
- Human-Centered Design & Lean User Experience
- USDS Playbook
- Metrics: Stories & Velocity-Based Management
- DevSecOps - CI/CD Pipeline
- Test-Driven and Behavior-Driven Development
- Open Source Portals & Tools
- Web Portal / Application Development
- Content Management
- Website Operations
- SaaS, PaaS, IaaS



QUALITY MANAGEMENT

- Independent Verification & Validation (IV&V)
- Quality Effectiveness Evaluation
- Automated Testing
- Continuous Improvement of Business Operations
- Performance Engineering
- Quality Assurance Surveillance
- Medical Reviews & Auditing
- Policy Interpretation & Consultation
- Education and Outreach
- Compliance (FISMA, FedRAMP, NIST)
- Customer Experience Monitoring



DATA ANALYTICS

- Fraud, Waste, and Abuse (FWA) Prevention, Detection, and Reporting
- Big Data and BI Analytics
- Automation: Predictive Modeling; Artificial Intelligence (AI); Machine Learning (ML); Robotic Automation Processing (RPA)
- Data Mapping & Mining
- Interoperability Standards
- Statistical Sampling and Regression Analysis
- Medicare, Medicaid, Marketplace Data
- Fraud Risk Framework and IPERIA
- Data Governance: (MDM, Data Architecture, Database Administration, Data Modeling)

BUSINESS CREDENTIALS

- Certified Women-Owned Small Businesses - WOSB • DUNS# 620456975 • Cage Code 4J6R9
- Vehicles: CMS Strategic Partners Acquisition Readiness Contract (SPARC) 8(a), GSA Professional Services Schedule (PSS) (#47QRAA19D0035GS, SINs 874-1, 874-7, 132-51), GSA IT Schedule 70 (GS-35F-0603W), HHS PSC IDIQ Health IT Services, CMS IDIQ National Survey Training Program (NSTP), GSA 8(a) STARS II Government-Wide Acquisition Contract (GWAC)
- Capability Maturity Model Integration (CMMI) Dev3, Lean Six Sigma, QBOK®, COPC-2000
- NAICS codes: 333318, 511199, 519130, 541511, 541512, 541513, 541519, 541611, 541618, 541720, 541910, 541990, 561110, 561422, 611430, 611519, 611710





SIGNATURE CONSULTING GROUP

Domain
Agency/
Office
Program
Project

	DIGITAL SERVICES					QUALITY MANAGEMENT					DATA ANALYTICS		
	NIH/ NIEHS	CMS/ OC	CMS/ OIT	CMS/ CCSQ	CMS/ CMCS	CMS/ CPI	CMS/ CPI	CMS/ CMMI	CMS/ CCSQ	CMS/ CCSQ	CMS/ CPI	CMS/ CPI	CMS/ CMMI
Recent 3-Year Federal Past Performance Capability Services	National Toxicology Program (NTP)	Digital Governance Support	IT Service Mgmt. (ITSM)	Quality Payment Program (QPP)	DevOps & Data Visualization Medicaid.gov	RADV IV&V Part C/D Payment Accuracy	Quality Payment Program Support	Bundled Payments (BPCI)	MIPS PIMMS	Physician Quality Measure Management (PQMM)	Independent Statistical Contract (ISC)	One Program Integrity (One PI)	Quality Measures Assessment Tool (QMAT)
Program Management	✓	✓	✓		✓	✓		✓	✓	✓	✓	✓	✓
Project Management	✓	✓			✓	✓			✓	✓	✓	✓	✓
Strategy Transformation	✓	✓	✓			✓		✓	✓	✓	✓		
Business Process Modeling	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	
Requirements Analysis	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Technical Analysis & Design	✓			✓	✓	✓	✓				✓	✓	✓
Data Modeling and Analysis	✓			✓	✓	✓					✓	✓	✓
Interoperability and Integration	✓	✓		✓	✓							✓	✓
Web Portal and Analytical Dashboard Development	✓	✓		✓	✓		✓					✓	✓
BI Reporting / ETL / Exchanges	✓			✓	✓							✓	✓
Lean User Experience (UX) / Human-Centered Design	✓	✓		✓	✓	✓						✓	✓
Quality Assurance & Testing	✓		✓	✓	✓	✓	✓	✓	✓	✓		✓	✓
Training / Help Desk Operations	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓
Financial Management	✓		✓		✓	✓		✓	✓	✓	✓	✓	✓
Information Systems Security Operations (ISSO)	✓				✓	✓							✓
Change & Release Management	✓		✓		✓			✓	✓	✓		✓	✓
Agile Engineering and Digital Delivery / SAFe	✓	✓		✓	✓		✓					✓	✓
DevSecOps / ITIL O&M	✓			✓	✓							✓	✓
System Development Life Cycle (SDLC)	✓			✓	✓	✓						✓	✓
Independent Verification and Validation (IV&V)			✓					✓	✓	✓			
Models (risk, clinical, enrollment, payment)				✓		✓		✓	✓	✓	✓	✓	✓